MUNISIPALITEIT DAWID KRUIPER MUNICIPALITY

## POLICY 03/2019 RAADSBELEID

SUBJECT/ONDERWERP:

REFERENCE/VERWYSING:

RESOLUTION NR/BESLUIT NO: $14.2 / 06 / 2019$ (CM)
HUMAN RESOURCES PLAN
4.1.1.B

DATE/DATUM: 30 June 2019

## 1. INTRODUCTION

The most important factor that influence Human Resources Planning in Dawid Kruiper is the fact that the Employee related cost is around $42 \%$ of the Operational Budget whilst the norm is $34 \%$. The main focus of the Human Resource plan is to address this imbalance without compromising service delivery. One of the challenges encountered during the development of the Human Resource Plan is the inadequacy of Human Resource data. The Organisational Structure is a challenge that needs to be addressed in order to lower the Employee related Cost.

### 1.1 Mandate and Function of Human Resources

To ensure that the organisation's human resources are capable of meeting its operational objectives.

### 1.2 Vision of Dawid Kruiper Municipality

To provide an affordable quality service to Dawid Kruiper and its visitors and to execute policies and programmes of Council

### 1.3 Mission of Dawid Kruiper Municipality

As an Authority that delivers Municipal Services to Dawid Kruiper, we attempt by means of a motivated staff, to develop Dawid Kruiper increasingly as a pleasant, safe and affordable living and workplace for its residents and a hospitable relaxed visiting place for its visitors.

## 2. QUALITATIVE DATA:

### 2.1 EMPLOYEE NUMBERS

There are 982 employees in Dawid Kruiper Municipality. The different postlevel are clustered into 5 catagories and the spread are as follows:

| Senior Manager (Municipal Manager and Directors) | 6 |
| :--- | :--- |
| Middle Managers | 92 |
| Supervisors | 73 |

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Clerical and others400
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Elementary Workers ..... 411
Total ..... 982

2.1.1 Analysis of Employee numbers:

The number of Managers and Supervisors versus the lower level employee indicates an imbalance that negatively impacts on the Employee Related Cost. The ratio is 1:4,7 whilst the desired ratio is about 1:6.

### 2.2 Age Profile of Workforce




Age Profile of Supervisors


2.2.1 Analysis of Age Profile of Workforce

It is important to note the following figures:

- $47 \%$ of the workforce are 45 years and older
- 30 Employee are 60 years and older and will therefore retire within the next 5 years
- $30 \%$ of the Lower Level employees are between 50 and 65 years old, they are mostly the ones who are doing the hard work.


### 2.3 Gender Profile of Workforce



| GENDER PROFILE |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Position | Post Level | Male | Female | Total |
| MM-Directors | Sec 54/56 | 3 | 2 | 5 |
| Senior Manager | 1 | 6 | 1 | 7 |
| Senior Manager | 2 | 0 | 1 | 1 |
| Manager | 3 | 19 | 5 | 24 |
| Chief Officer | 4 | 10 | 5 | 15 |
| Senior/Chief Officer | 5/4 | 6 | 2 | 8 |
| Senior Officer | 5 | 26 | 9 | 35 |
| Senior/Officer | 6/5 | 5 | 1 | 6 |
| Officer/Sup | 6 | 11 | 10 | 21 |
| Internal Auditor/Risk | 7/6 | 1 | 5 | 6 |
| Assistant Officer | 7 | 24 | 16 | 40 |
| Chief Clerk/Artisan | 8 | 33 | 21 | 54 |
| Process Controllers | 9/8 | 6 | 1 | 7 |
| Senior Clerk/Supervisor/F/Fighter | 9 | 49 | 52 | 101 |
| Special Works Person/Driver | 10 | 30 | 2 | 32 |
| Clerk/Cashier/Lib Ass | 11/10 | 34 | 58 | 92 |
| Operator | 11 | 61 | 5 | 66 |
| Office Ass/Nutsman/Driver | 12 | 38 | 10 | 48 |
| Care Taker/Messenger | 13 | 7 | 13 | 20 |
| Assistants | 14/13 | 20 | 21 | 21 |
| Meter Reader/ Library Help | 14 | 13 | 5 | 18 |
| Machine Operator | 15 | 11 | 0 | 11 |
| General Worker | 16 | 238 | 106 | 344 |
| TOTALS |  | 651 | 348 | 982 |

### 2.3.1 Analysis of Gender Profile

- The gender split is Men $66.29 \%$ and Women $33.71 \%$ of the total workforce
- The most important imbalance is in the group of Manager below Top Management which is 25 Men and 7 Women , which is $78 \%$ Men and $22 \%$ Women


### 2.4 Sick Leave taken in 2017/2018

| Salary band | Total sick <br> leave | Employees <br> using sick <br> leave | Total <br> employees in <br> post* | *Average sick <br> leave per <br> Employees | Estimated <br> cost |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | Days | No. | No. | Days | R' $^{\prime} 000$ |
| Lower skilled (Levels 1-2) | 3243 | 326 | 395 | 3.21 | 1247 |
| Skilled (Levels 3-5) | 2395 | 184 | 247 | 2.37 | 1191 |
| Highly skilled production (levels 6-8) | 2265 | 155 | 195 | 2.24 | 1936 |
| Highly skilled supervision <br> (levels 9-12) | 1464 | 116 | 133 | 1.45 | 1901 |
| Senior management (Levels 13-15) | 444 | 30 | 33 | 0.44 | 782 |
| MM and S56 | 79 | 6 | 6 | 0.08 | 323 |
| Total | 9890 | 817 | 1009 | 9.80 | 7380 |

### 2.4.1 Analysis of Sick Leave

- The average number of Sick Leave taken is 9,8 days per employee.
- The highest usage of Sick Leave taken is in the group of Lower Skilled workers which is 3.21 days per worker


### 2.5 Employee Related Cost: Budget



### 2.5.1 Analysis of Employee Related Cost

- Employee Related cost is around $42 \%$ of the Operational Budget whilst it should be $34 \%$
- On face value the cost of Electro Mechanical Engineering is low compared to other service delivery directorates - a workstudy is needed to determine the actual needs of that directorate.


### 2.6 Post Supply and Demand

| Position | Past tiowi | Post Supplo |  |  | Poat Dumand |  |  | athollshed |  |  | Caation of Hew Rasts |  |  | Saving from <br>  |  |  | Cest foc Creation of Now Postil |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | v2 | 92 | 43 | 42 | 42 | Y3 | y1 | 3 | Y | $n$ | $n$ | Y) | 41 | $\gamma 2$ | 43 | V1 | 12 | $\mathrm{Y}_{3}$ |  |
| MM-Directors | Sec 54/56 | 7 | 7 | 7 | 7 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Senior Manager | 1 | 3 | 7 | 7 | 7 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | D | 0 |  |
| Senior Manager | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Manaser | 3 | 24 | 24 | 24 | 24 | 24 | 34 | 0 | 0 | 0 | - | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| chiet Ofticer | 4 | 15 | . 15 | 15 | 15 | 15 | 15 | 0 | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Senior/chiet officer | 5/4 | 8 | 8 | B | 8 | A | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Senior Officer | 5 | 35. | 35 | 35 | 35 | 35 | 35 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Senior/Officer | 6/5 | 6 | 6 | ¢ | $\mathrm{f}^{6}$ | 6 | 5 | 0 | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| officer/Sup. | 6 | 21 | 21 | 21. | 21 | 21 | 21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Internal Auditor/Bisk | 7/6 | 3 | 7 | 7 | 7 | 7 | 7 | - | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Assistant Otficer | 7 | 40 | 40 | 48 | 40 | 40 | 40 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Chiet Coerk/artisan | 8 | 58 | 54 | 54 | 54 | 54 | 54 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Process Controllers | $9 / 8$ | 7 | 7 | 7 | 7 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Senior Clerk/5upervisor/E/Fighter | 9 | 101 | 102 | 101 | 101 | 101 | 101 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Special Works Parson/Driver | 20 | 32 | 32 | 32. | 32 | 17 | 32 | 0 | 0 | 0 | - | 0 | $\square$ | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Clurk/Cashion/ub Ass | 11/20 | 92 | 92 | 92 | 32 | 92 | 92 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Dperator | 11 | 66 | 66 | 66 | 66 | 66 | 65 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Office Ass/Mutsman/Oriver | 12 | 48 | 48 | 48 | 48 | 48 | 48 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Care Taker/Messenger | 13 | 20 | 20 | 20. | 20 | 20. | 20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Assistants | 34/33 | 21 | 21 | 21 | 21 | 21 | 21 | 0 | 0 | 0 | 0 | $a$ | 0 | 0 | 0 | 0 | $a$ | D | a |  |
| Mater Reaser/ Uhtrary Help | 14 | 18 | 48 | 18 | 18. | 18. | 18 | - 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| Machine Operator | 15 | 11 | 11 | 11 | 11 | 11. | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | D | 0 |  |
| General Worker | 16 | 341 | 341 | 341 | 341 | 341 | 341 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | 0 |  |
| Totals |  | 982 | 982 | 342 | 382 | 482 | 982 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |

### 2.7 Analysis of Post Supply and Demand

Due to the high Employee Related Cost, no new posts can be created before a proper Workstudy exercise is done.

### 2.8 HR Planning Priorities

| HR PLANNING PRIORITIES |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Gap/Area that's need improvement | Priority intervention Strategy | Description of intervention/Strategy | Obstacles/Risks | Recommendations/or steps to overcome obstacles/risks |
| Employee Cost |  |  |  |  |
| Employee Wellness -Sick Leave | Employee Wellness | Review Employee Wellness Policy | Abuse of sick leave | Awareness of Supervisors <br> -Training in management of sick leave |
| Age Profile - Recruitment Strategy | Recruitments strategy and HRD Strategy | Rotate Workers, and reskill workers | Budget | Review HRD Strategy |
| Organisational Structure | Works Study | Do a Works Study of entire organisation | Time and Budget | Utilise internal expertise |
| Quality \& Quantity of HR related Data | New Human Resource Information System | Procure a new System | Resistance to change | Implement Change <br> Management Strategy |

